



Telsource Corporation

Total Store Care for Retailers

Offering comprehensive network care since 1984, Telsource provides services to the retail industry to optimize store technology infrastructure and projects of all sizes. Telsource's services feature flexible modular components to plan and deploy reliable voice, data, and information technology applications. On-site maintenance, 24/7 monitoring and security services protect your network's health and welfare at multiple locations reliably and cost-effectively. Now you can drive efficiency through technology using service and product solutions from Telsource.

Service Portfolio

- **ValuNet™ Maintenance Plans.** Choose from a range of guaranteed maintenance response plans maximizing uptime with 2-,4-,8- hour, and next day on-site service at one store or a thousand.
- **PremGuard™ Managed Services.** Telsource offers both in-band and out-of-band network monitoring; network design, configuration, administration, security, and performance monitoring and reporting.
- **netDeploy™ Installation Services.** Telsource provides fast, effective installations nationwide including project management, coordination, staging, field installation, network testing and turn-up.
- **DSL StoreSpeed™ Services.** This new service component is the fastest, simplest way to bring DSL broadband connectivity to your stores as part of a bundled solution from Telsource.
- Additional services include Network Engineering, Product Development, Site Engineering, Life Cycle Management, Staging, Depot Services, Cabling, and Asset Management.

Technologies

Telsource develops, implements, and maintains product and service solutions for voice, data, video and information technologies for both wireline and wireless networks.

Wall-to-Wall Coverage

- | | | |
|-----------------------------|-------------------|-------------------------------|
| ▪ Cabling/Wiring | ▪ IP/PBX | ▪ Security/Video Surveillance |
| ▪ CSU/DSU | ▪ Kiosks/displays | ▪ Servers |
| ▪ Digital Signage | ▪ Key systems/PBX | ▪ Switches |
| ▪ Firewalls | ▪ Modems | ▪ Traffic counters |
| ▪ In-store Wireless | ▪ POS | ▪ Unique in-store technology |
| ▪ Integrated Access Devices | ▪ Routers | |
| | ▪ UPS | |

Manufacturers Supported

- | | | |
|------------------------------|--------------------------------|---------------------|
| ▪ Adtran | ▪ Dell | ▪ Netopia |
| ▪ Alcatel | ▪ Enterasys (Cabletron) | ▪ NEC |
| ▪ ADC | ▪ First Virtual Communications | ▪ Nortel Networks |
| ▪ Avaya | ▪ Fujitsu | ▪ Paradyne |
| ▪ Bose | ▪ IBM | ▪ SpectraLink |
| ▪ Carrier Access Corporation | ▪ Kentrox | ▪ Telco Systems |
| ▪ Cisco | ▪ Larscom | ▪ Telsource |
| ▪ Comdial | ▪ Microsoft | ▪ Verilink |
| ▪ Compaq | ▪ Mitel | ▪ Vertical Networks |
| | | ▪ Visual Networks |

Ensures
Reliability of
Technology
at the Store
Level

while reducing
operating costs

On-site
Maintenance

- agile, scalable
solutions for new
and existing
technology

Nationwide
technical support
by certified
Telsource
engineers

24/7

Support from
the Network
Management
Center

Real-time
tracking of

Project
Status

